



Part A

Premises licence number

1636

Part 1 – premises details

Postal address of premises

The Plough
83 Front Lane Upminster RM14 1XL
01708 250211

Where the licence is time limited the dates

Not applicable

Licensable activities authorised by the licence

Films, indoor sporting events, live music, recorded music,
anything of a similar description to live or recorded music,
late night refreshment, supply of alcohol

The times the licence authorises the carrying out of licensable activities

Films, indoor sporting events, recorded music, anything of a
similar description to live or recorded music, supply of alcohol

Sunday to Thursday – 07:00 to 23:00

Friday & Saturday – 07:00 to 00:00

Live music

Friday & Saturday – 12:00 to 00:00

Late night refreshment

Friday & Saturday – 23:00 to 00:00

The opening hours of the premises

Sunday to Thursday – 07:00 to 23:30

Friday & Saturday – 07:00 to 00:30

Where the licence authorises supplies of alcohol whether these are on and/ or off supplies

On and off supplies

Part 2

Name, (registered) address, telephone number and email (where relevant) of holder of premises licence

**The Craft Union Pub Company Limited
3 Monkspath Hall Road Solihull West Midlands B90 4SJ
0121 272 5000 / licensing@eigroupplc.com**

Registered number of holder

09429990

Name, address and telephone number of designated premises supervisor where the premises licence authorises for the supply of alcohol

Ms Suzanne Pinnock

Personal licence number and issuing authority of personal licence held by designated premises supervisor where the premises licence authorises for the supply of alcohol

Mandatory conditions

1. No supply of alcohol may be made under the premises licence:
 - (a) at a time when there is no designated premises supervisor in respect of the premises licence, or
 - (b) at a time when the designated premises supervisor does not hold a personal licence or his personal licence is suspended.
2. Every supply of alcohol under the premises licence must be made or authorised by a person who holds a personal licence.
3. (1) The responsible person must ensure that staff on relevant premises do not carry out, arrange or participate in any irresponsible promotions in relation to the premises.
(2) In this paragraph, an irresponsible promotion means any one or more of the following activities, or substantially similar activities, carried on for the purpose of encouraging the sale or supply of alcohol for consumption on the premises—
 - (a) games or other activities which require or encourage, or are designed to require or encourage, individuals to—
 - (i) drink a quantity of alcohol within a time limit (other than to drink alcohol sold or supplied on the premises before the cessation of the period in which the responsible person is authorised to sell or supply alcohol), or
 - (ii) drink as much alcohol as possible (whether within a time limit or otherwise);
 - (b) provision of unlimited or unspecified quantities of alcohol free or for a fixed or discounted fee to the public or to a group defined by a particular characteristic in a manner which carries a significant risk of undermining a licensing objective;

Mandatory conditions – contd.

- (c) provision of free or discounted alcohol or any other thing as a prize to encourage or reward the purchase and consumption of alcohol over a period of 24 hours or less in a manner which carries a significant risk of undermining a licensing objective;
 - (d) selling or supplying alcohol in association with promotional posters or flyers on, or in the vicinity of, the premises which can reasonably be considered to condone, encourage or glamorise anti-social behaviour or to refer to the effects of drunkenness in any favourable manner;
 - (e) dispensing alcohol directly by one person into the mouth of another (other than where that other person is unable to drink without assistance by reason of disability).
- 4. The responsible person must ensure that free potable water is provided on request to customers where it is reasonably available.
- 5. (1) The premises licence holder or club premises certificate holder must ensure that an age verification policy is adopted in respect of the premises in relation to the sale or supply of alcohol.
(2) The designated premises supervisor in relation to the premises licence must ensure that the supply of alcohol at the premises is carried on in accordance with the age verification policy.
(3) The policy must require individuals who appear to the responsible person to be under 18 years of age (or such older age as may be specified in the policy) to produce on request, before being served alcohol, identification bearing their photograph, date of birth and either—
 - (a) a holographic mark, or
 - (b) an ultraviolet feature.
- 6. The responsible person must ensure that—
 - (a) where any of the following alcoholic drinks is sold or supplied for consumption on the premises (other than alcoholic drinks sold or supplied having been made up in advance ready for sale or supply in a securely closed container) it is available to customers in the following measures—
 - (i) beer or cider: ½ pint;
 - (ii) gin, rum, vodka or whisky: 25 ml or 35 ml; and
 - (iii) still wine in a glass: 125 ml;
 - (b) these measures are displayed in a menu, price list or other printed material which is available to customers on the premises; and
 - (c) where a customer does not in relation to a sale of alcohol specify the quantity of alcohol to be sold, the customer is made aware that these measures are available.
- 7. A relevant person shall ensure that no alcohol is sold or supplied for consumption on or off the premises for a price which is less than the permitted price.

Mandatory conditions – contd.

8. For the purposes of the condition set out in paragraph 7 —
- (a) “duty” is to be construed in accordance with the Alcoholic Liquor Duties Act 1979;
 - (b) “permitted price” is the price found by applying the formula —
$$P=D+(D \times V)$$
- where —
- (i) P is the permitted price,
 - (ii) D is the amount of duty chargeable in relation to the alcohol as if the duty were charged on the date of the sale or supply of the alcohol, and
 - (iii) V is the rate of value added tax chargeable in relation to the alcohol as if the value added tax were charged on the date of the sale or supply of the alcohol;
- (c) “relevant person” means, in relation to premises in respect of which there is in force a premises licence —
- (i) the holder of the premises licence,
 - (ii) the designated premises supervisor (if any) in respect of such a licence, or
 - (iii) the personal licence holder who makes or authorises a supply of alcohol under such a licence;
- (d) “relevant person” means, in relation to premises in respect of which there is in force a club premises certificate, any member or officer of the club present on the premises in a capacity which enables the member or officer to prevent the supply in question; and
- (e) “value added tax” means value added tax charged in accordance with the Value Added Tax Act 1994.
9. Where the permitted price given by paragraph (b) of paragraph 8 would (apart from this paragraph) not be a whole number of pennies, the price given by that sub-paragraph shall be taken to be the price actually given by that sub-paragraph rounded up to the nearest penny.
10. (1) Sub-paragraph (2) applies where the permitted price given by paragraph (b) of paragraph 8 on a day (“the first day”) would be different from the permitted price on the next day (“the second day”) as a result of a change to the rate of duty or value added tax.
- (2) The permitted price which would apply on the first day applies to sales or supplies of alcohol which take place before the expiry of the period of 14 days beginning on the second day.
11. The admission of children, that is persons aged under 18, to the exhibition of any film shall be restricted in accordance with any recommendation made by the film classification body designated by section 4 of the Video Recordings Act 1984.

Annex 2 – conditions consistent with the operating schedule

1. The provision of non-alcoholic refreshment shall be made available to customers.
2. The DPS of the premises shall be a member of the Havering Pub Watch.
3. Staff shall regularly check toilets and the exterior of the premises.
4. The premises licence holder shall show a zero tolerance of drugs.
5. All windows shall be kept closed after 23:00.
6. Notices shall be displayed requesting customers to leave quietly.
7. On occasions where a disc jockey is providing entertainment the disc jockey shall ask patrons to leave the premises quietly at the cessation of the event.
8. No empty bottles shall be disposed of after 21:00 or before 09:00.
9. In addition to the use of temporary event notices allowed under the Licensing Act 2003 the premises may open on twelve non-standard occasions in line with the Association of Chief Police Officers guidelines subject to a minimum of ten working days' notice being given to the Licensing Authority and the Police for each occasion. The prior written consent of the Police shall be obtained and the Police shall have an absolute right to refuse any occasion. A register shall be kept at the premises in the manner required by the Police or an authorised officer of the Licensing Authority. Details of each occasion shall be recorded in the register and include the written consent of the Police.
10. Christmas Eve and New Year's Eve Licensable activity can continue to end at 00:30 with the premises opening hours on these days to be 07:00 to 01:00.
11. A properly specified and fully operational CCTV system shall be installed or the existing system maintained to a satisfactory standard. The system shall incorporate a camera covering each of the entrance doors and be capable of providing an image which is regarded as 'identification standard' of all persons entering and/or leaving the premises. All other areas of risk identified in the operational requirement shall have coverage appropriate to the risk.
12. To obtain a clear head and shoulders image of every person entering the premises on the CCTV system persons entering the premises should be asked to remove headwear unless worn as part of religious observance.
13. The CCTV system shall incorporate a recording facility and all recordings shall be securely stored for a minimum of one calendar month. A system shall be in place to maintain the quality of the recorded image and a complete audit trail maintained. The system shall comply with other essential legislation and all signs as required shall be clearly displayed. The system shall be maintained and fully operational throughout the hours that the premises are open for any licensable activity.
14. The positions of all CCTV cameras shall be clearly shown on a set of plans which should form part of the 'system file'. Any alteration to the system should only be carried out after consultation with and written approval of Havering Police and the Licensing Authority.
15. A staff member from the premises who can operate the CCTV system shall be on the premises at all times when the premises are open to the public. This staff member shall be able to show Police recent data or footage with the absolute minimum of delay when requested.

Annex 2 – conditions consistent with the operating schedule – contd.

16. Recordings shall be made available to an authorised person of the Licensing Authority or Havering Police together with facilities for viewing.
17. Drinks shall be served in containers made from toughened glass (tempered glassware). Note. Weights and measures legislation requires the use of “stamped glasses” where “meter-measuring equipment” is not in use.
18. All drinks housed in glass bottles will be decanted into toughened glass or polycarbonate vessels at the bar servery area prior to supplying it to the customer with the exception of Mineral Bottles no larger than 125ml
19. A proof of age scheme such as Challenge 25 shall be operated at the premises where the only acceptable forms of identification are recognized photographic identification card such as a driving license or passport.
20. Till prompts relating to the sale of alcohol to be present.
21. All staff shall be suitably trained for their job function for the premises. The training shall be written into a programme on-going and under constant review and must be made available to a relevant responsible authority when called upon.
22. A premises daily register shall be kept at the premises. This register shall be maintained and kept for a minimum of 12 months. This register should record the name of the person responsible for the premises on each given day. The premises daily register shall record all calls made to the premises where there is a complaint made by a resident or neighbour of noise nuisance or anti-social behaviour by persons attending or leaving the premises. This shall record the details of the caller, the time and date of the call, the time and date of the incident about which the call is made and any actions taken to deal with the call. The premises daily register shall be readily available for inspection by an authorised person throughout the trading hours of the premises. The premises daily register shall also record all incidents in relation to the use of any force by staff or door supervisors in the removal of persons from the premises. It shall record the time and date of the occurrence, name or brief description of the person removed and details of the staff members involved.
23. A welfare officer is to patrol the floor area at peak trading times and report back to the DPS.

Annex 3 – conditions attached after a hearing by the Licensing Authority

Not applicable



Part B

Premises licence summary

Premises licence number

1636

Premises details

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Late night refreshment

Friday & Saturday – 23:00 to 00:00

The opening hours of the premises

Sunday to Thursday – 07:00 to 23:30

Friday & Saturday – 07:00 to 00:30

Where the licence authorises supplies of alcohol whether these are on and / or off supplies

On and off supplies

Name, (registered) address of holder of premises licence

**The Craft Union Pub Company Limited
3 Monkspath Hall Road Solihull West Midlands B90 4SJ**

Registered number of holder

09429990

Name of designated premises supervisor where the premises licence authorises for the supply of alcohol

Ms Suzanne Pinnock

State whether access to the premises by children is restricted or prohibited

Not applicable

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